



Kimley»»Horn

CITY CREEK **WATER TREATMENT PLANT** **UPGRADES**

**City Creek Water Treatment Plant Upgrades Survey
Summary**

02/02/2022



City Creek Water Treatment Plant Upgrades Survey Summary

The City Creek Water Treatment Plant Upgrades Survey opened for responses on December 13, 2021 and closed on January 21, 2022. The online survey received 323 responses. Of the total responses, 92 were completed by females and 149 were completed by males (see Question 17). A paper copy was made available on request, but all responses were collected online.

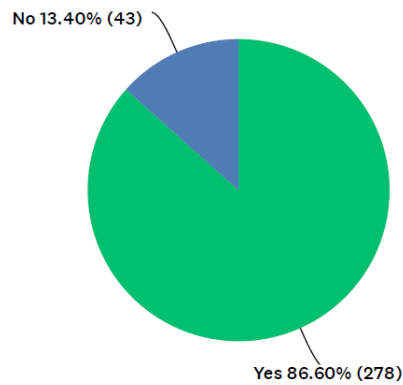
The purpose of this survey was to collect public feedback regarding the City Creek Canyon Water Treatment Plant rebuild and gauging public awareness of the watershed. This survey was distributed via postcard, door-to door flyering, community meetings, and at a downtown pop-up event.

Postcards and fliers were used to encourage people to participate in the survey. Both the postcards and flyer included a Spanish translation. The physical materials included a QR code with a direct link to the survey, along with the website URL.

1. Public Information Survey

Q1 Did you know that Salt Lake City has a drinking water treatment facility in City Creek Canyon?

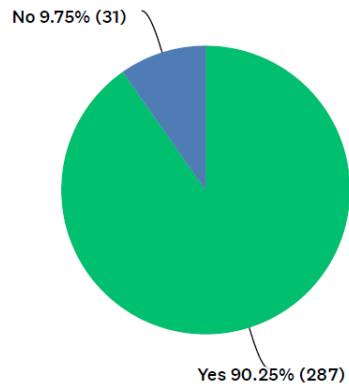
Answered: 321 Skipped: 2



- Most respondents indicated that they were familiar with the water treatment facility in City Creek Canyon.

Q2 Are you aware that City Creek Canyon is a protected watershed that provides drinking water to the Salt Lake Valley?

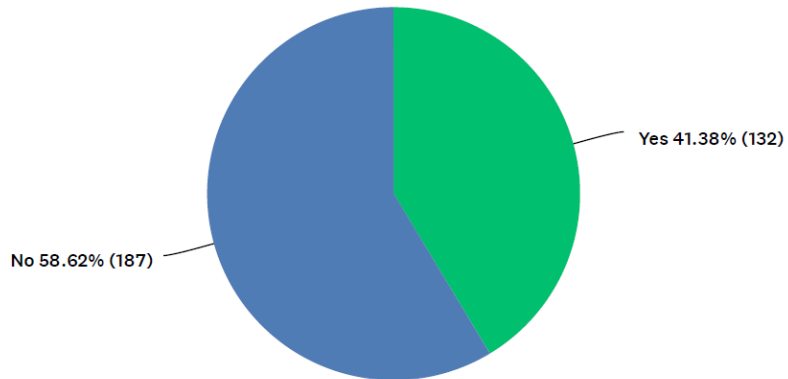
Answered: 318 Skipped: 5



- Most respondents indicated that they were aware City Creek Canyon is a protected watershed that provides drinking water to the Salt Lake Valley.

Q3 Would you like to learn more about what a protected watershed is?

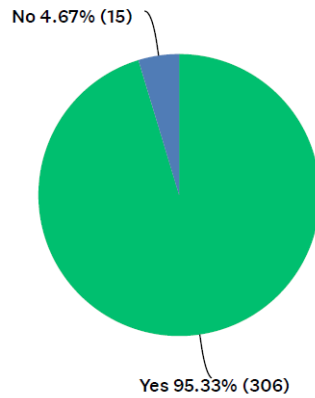
Answered: 319 Skipped: 4



- Many respondents did not express interest in learning more about protected watersheds.

Q4 Do you recreate in City Creek Canyon? (ex. hike, run, cycle, etc.)

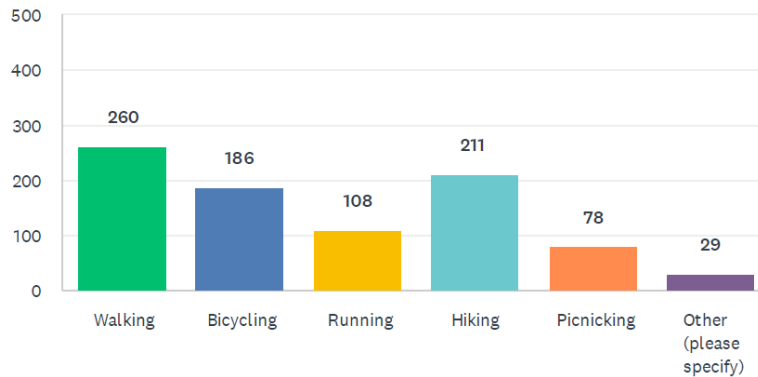
Answered: 321 Skipped: 2



- A majority of respondents indicated that they recreate in City Creek Canyon.

Q5 If you answered "yes" to the previous question, please tell us what type of recreation you participate in? (select all that apply)

Answered: 306 Skipped: 17



- Most respondents stated that they use City Creek Canyon to walk, hike and cycle. Less than half of the respondents stated they use City Creek Canyon to picnic or specified another activity.
 - Other activities specified by respondents include:
 - Hunting
 - Dog walking
 - Fishing
 - Bird watching
 - Photography
 - Snow shoeing

Q6 What do you value most about City Creek Canyon?

Answered: 296 Skipped: 27

wildlife environment area safe place beauty wild love creek canyon
wilderness hiking and walking trails protected
Accessible enjoy Proximity to city natural
Car free natural beauty Biking Well-kept beautiful place
nature scenery quiet good water great road

- 296 respondents left a comment on Question 6.
- Of these responses:
 - 186 reported they most valued City Creek's proximity to their homes and the city.
 - 83 reported that they valued the ease of access.
 - 58 reported that they valued that there was minimal traffic.
 - 46 reported they valued the hiking and biking trails.

Q7 The water treatment facility in City Creek Canyon is undergoing various upgrades. What, if any, concerns do you have about construction in the canyon?

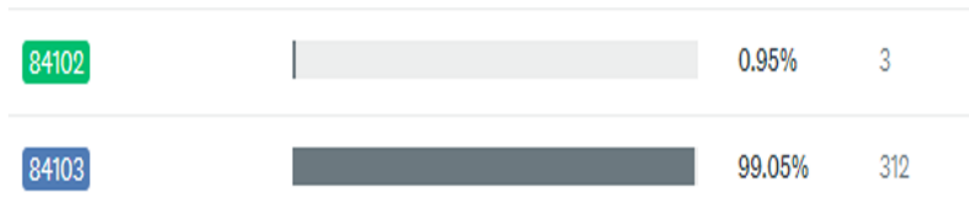
Answered: 279 Skipped: 44

Increased traffic_{locals} changing landscape_{length of project}
 construction equipment_{noise}
 Long term closure_{water quality} Access
 new facility impacts_{environmental impact}_{damage}
 closed to recreation_{pollution} no concerns disruption

- 279 respondents left a comment on Question 7.
- Of these responses:
 - 189 reported concerns about access to City Creek Canyon during construction.
 - 109 were concerned about the length of impact and closures.
 - 91 were concerned about the environmental impact of construction.
 - 59 were concerned with traffic from construction equipment.
 - 33 were concerned with increased traffic in the canyon and surrounding area.

Q8 What is your zip code?

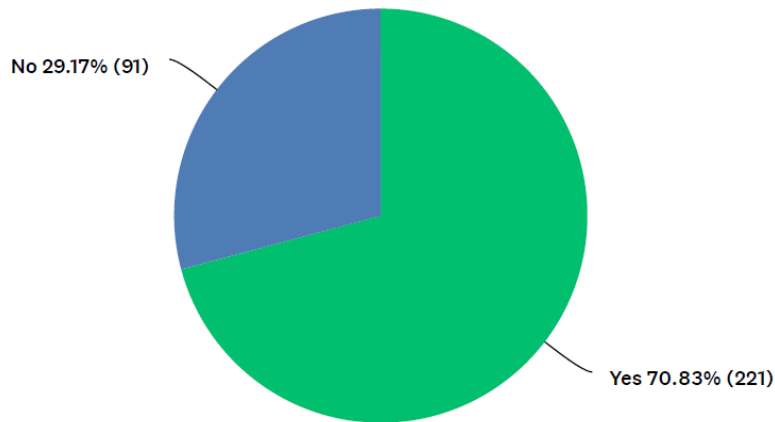
Answered: 315 Skipped: 8



- 315 respondents left a comment on Question 8.
- Of these responses:
 - 312 reported 84103 as their ZIP code
 - 3 reported 84102 as their ZIP code

Q9 Are you interested in receiving project progress updates?

Answered: 312 Skipped: 11



- 221 respondents indicated they would like progress updates.
- 91 respondents indicated they would not like progress updates.

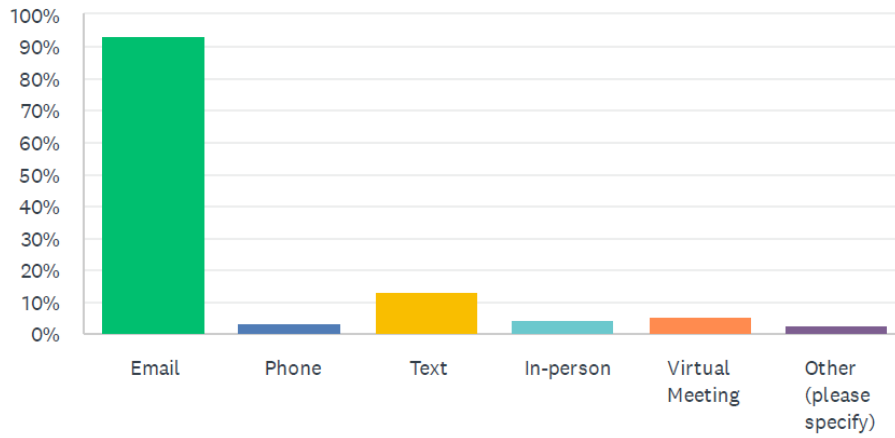
Q10 Contact Information

Answered: 201 Skipped: 122

- 201 respondents left contact information in Question 10.

Q11 How would you like us to communicate with you?

Answered: 201 Skipped: 122



- 187 respondents indicated they would like to be contacted via email.

2. Demographic information

This survey asked 6 voluntary demographic questions in Questions 12-17. The following is a summary of the most notable findings:

- Varying ages were reported. The largest age group surveyed were those age 60 and older, accounting for 35% of respondents. There were no responses from individuals 20 years and younger, and those aged 18-29 made up only 25% of total responses.
- A majority of respondents (86%) identified as white.
- A majority of respondents (88%) did not identify as Spanish, Hispanic or Latino.
- Most respondents indicated that they were employed with 64% working full time and 10% working part time. 24% indicated they were retired.
- Varying incomes were reported with most (27%) respondents preferring not to answer. Of those who reported their income the most common responses were: 21% reported a household income of \$200,000 and up, 9% reported a household income of \$50,000 to \$74,999, 9% reported a household income of \$75,000 to \$99,999.
- 61% of respondents identified as male, and 37% identified as female.

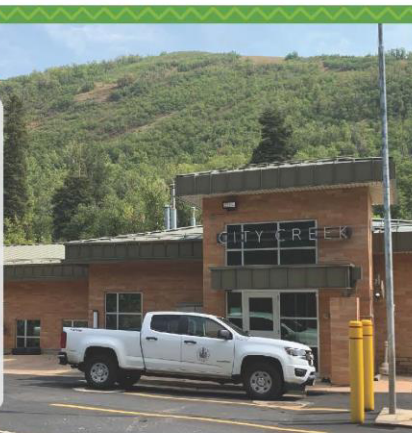
3. Survey Collateral

Flyer (English and Spanish)

CITY CREEK WATER TREATMENT PLANT UPGRADES

PROJECT INFORMATION

The City Creek Water Treatment Plant (CCWTP) located approximately 3.5 miles up the canyon from the gate entrance was the first municipal water treatment plant built in the State of Utah. Construction started in 1953 and the plant was brought fully online in 1955. CCWTP has been an integral component of Salt Lake City Department of Public Utilities (SLC DPU)'s drinking water supply for over 65 years providing drinking water to the Salt Lake Valley. Aging infrastructure has resulted in several structural and mechanical deficiencies and it has been determined that critical upgrades need to be made to restore the resiliency and reliability of this critical water supply.





TAKE OUR SURVEY

Our project team wants to understand the values, questions, and concerns in relationship with this project. We are asking you to please take a few minutes to take our survey to help us better understand how and when to engage you in this project.



WAYS TO PARTICIPATE IN THE SURVEY

-  Visit our Website
-  Scan the QR code with your phone's camera
-  Call, text, or email our project team
-  Find us on social media

-  801.616.3336
-  info@keepitpurecitycreek.com
-  [instagram.com/slcpu](https://www.instagram.com/slcpu)
-  twitter.com/slcpu
-  [facebook.com/slcpu](https://www.facebook.com/slcpu)

CONTACT US

If you would prefer to receive a paper copy of the survey, require assistance, have questions, or need other accommodations please reach out to the project team using the website, project hotline, text, email, or social media.

You can visit our website, www.KeepItPureCityCreek.com for more information on City Creek, the water treatment plant, and the watershed.



CITY CREEK WATER TREATMENT PLANT

UPGRADES

INFORMACIÓN DEL PROYECTO





La planta de tratamiento de agua de City Creek (CCWTP), por sus siglas en inglés ubicada aproximadamente a 3.5 millas hacia el cañón desde la entrada de la puerta fue la primera planta de tratamiento de agua municipal construida en el estado de Utah. La construcción comenzó en 1953 y la planta se puso en funcionamiento por completo en 1955. La CCWTP ha sido un componente integral del suministro de agua potable de El Departamento de Servicios Públicos de Salt Lake City durante más de 65 años proporcionando agua potable al Valle de Salt Lake. El envejecimiento de la infraestructura ha dado lugar a varias deficiencias estructurales y mecánicas y se ha determinado que es necesario realizar mejoras críticas para restaurar la resistencia y confiabilidad de este suministro de agua crítico.



RESPONDA NUESTRA ENCUESTA

Nuestro equipo de proyecto desea comprender los valores, las preguntas y las preocupaciones de los usuarios del cañón y el agua. Le pedimos que se tome unos minutos para responder nuestra encuesta para ayudarnos a comprender mejor cómo y cuándo involucrarlo en este proyecto.

FORMAS DE PARTICIPAR EN LA ENCUESTA

-  Visite nuestro sitio web
-  Escanea el código QR con la cámara de su teléfono
-  Llame, envíe un mensaje de texto o envíe un correo electrónico a nuestro equipo del proyecto
-  Encuéntrenos en las redes sociales



-  801.616.3336
-  info@keepitpurecitycreek.com
-  [instagram.com/slcpu](https://www.instagram.com/slcpu)
-  twitter.com/slcpu
-  [facebook.com/slcpu](https://www.facebook.com/slcpu)

CONTACTA CON NOSOTROS

Si prefiere recibir una copia impresa de la encuesta, necesita ayuda, tiene preguntas o necesita otras adaptaciones, comuníquese con el equipo del proyecto a través del sitio web, línea directa del proyecto, mensaje de texto, correo electrónico o las redes sociales.

Puede visitar nuestro sitio web, www.KeepItPureCityCreek.com para obtener más información sobre City Creek, la planta de tratamiento de agua y la cuenca.



Postcard (English and Spanish)

CITY CREEK WATER TREATMENT PLANT UPGRADES

Project Information

The Salt Lake City Department of Public Utilities (SLCDPU) is preparing to make upgrades to the drinking water treatment plant in City Creek Canyon.

SLCDPU wants to understand your values, questions and concerns as it relates to this construction project. We are asking you to please take a few minutes to take our survey.

Contact/Contacto

☎ 801.616.3336
 🌐 keepitpurecitycreek.com
 ✉ info@keepitpurecitycreek.com
 📷 [instagram.com/slcpu](https://www.instagram.com/slcpu)
 🐦 twitter.com/slcpu
 📘 [facebook.com/slcpu](https://www.facebook.com/slcpu)

How to Participate in the Survey

- 🌐 Visit our Website: keepitpurecitycreek.com
- 📱 Scan the QR code with your phone's camera
- ☎ Call or email our project team



UPDATED JAN 2022




CITY CREEK WATER TREATMENT PLANT UPGRADES

Información del Proyecto

El Departamento de Servicios Públicos de Salt Lake City (SLCDPU, por sus siglas en inglés) se está preparando para realizar mejoras en la planta de tratamiento de agua potable en City Creek Canyon.

SLCDPU desea comprender sus valores, preguntas e inquietudes en relación con este proyecto de construcción. Le pedimos que se tome unos minutos para responder nuestra encuesta.

Formas de Participar en la Encuesta

- 🌐 Visite nuestro sitio web
- 📱 Escanea el código QR con la cámara de su teléfono
- ☎ Llame o envíe un correo electrónico a nuestro equipo del proyecto

